

## Quality, Safety and Environmental Policy

Jackson Civil Engineering passionately believes that delivering quality, health and safety, and environmental best practice is the key to the success of our business.

We maintain our high standards of performance and professionalism by promoting a culture of best practice throughout the whole organisation, with strong leadership, encouragement and enthusiasm.

We continue to build upon our long-held principles of high quality work, timely completion, value for money, and concern for our clients' interests. We are committed to eliminating injury, and minimising the risk to the health, safety and wellbeing of employees and others affected by our activities. We are equally committed to reducing the impact of our activities on the environment.

**Resources** - We provide suitable and sufficient resources to maintain our leading quality, safety and environmental performance.

**Legal Requirements** - We comply with the letter and spirit of safety and environmental legislation.

**Client Satisfaction** - We understand our clients' needs and provide a level of care that meets and wherever possible exceeds their expectations.

**Culture** - We adopt and continuously develop a strong behaviour-based programme for cultural change throughout the company and supply chain, to build upon and widen the scope of our positive quality, safety and environmental beliefs.

**Health** - We promote the good health and wellbeing of our workforce in association with *Constructing Better Health*.

**Pollution** - We identify and control the potential causes of pollution, in particular protecting people, habitats and watercourses from the effects of silt, oil and chemical contamination.

**Nuisance** - We identify and control the potential causes of nuisance, in particular the effects of noise, vibration, dust, mud and traffic on the local community and wildlife.

**Natural Resources** - We promote the efficient use of natural resources and procure sustainable or recycled materials such as timber and aggregates.

**Energy** - We monitor our energy footprint and take measures to manage and reduce it.

**Waste** - We promote lean construction and reuse, recycle and segregate waste to minimise the amount we produce, and effectively manage its disposal.

**Training and Competency** - We provide our employees with training to maintain their competency and skills, and update their quality, safety and environmental awareness. We employ only those subcontractors who are capable of meeting our high standards.

**Emergency Preparedness** - We put emergency arrangements in place, test them periodically, and respond competently to any incident.

**Accidents and Incidents** - We strive to minimise injuries and dangerous occurrences, and maintain our excellent safety and environmental record.

**Nonconformances and Complaints** - We take timely action to identify and correct any nonconforming work, and deal promptly and fairly with any complaint.

**Communication** - We keep employees, clients and interested parties informed of this policy and our activities through clear lines of communication. We consult with employees on matters affecting their health, safety and wellbeing.

**Objectives and Targets** - We set realistic objectives and targets, monitor their achievement, and regularly review their continued significance.

**Continual Improvement** - We strive to continually improve the effectiveness of our quality, safety and environmental performance.

**Policy Review** - We review this policy regularly to ensure it remains relevant and appropriate.

Quality, safety and environmental management are fully integrated into our normal business practice. We maintain certification to ISO 9001, ISO 14001, OHSAS 18001 and PAS 99 standards in order to effectively manage our commitment to quality, safety and the environment.

Specific details concerning the organisation, responsibilities and arrangements of our management system are provided in the Company Procedures Manual.

All employees are reminded that they each have an individual responsibility for ensuring their own health and safety, and that of others who may be affected by their work activities.



Richard Neall, Chief Executive

October 2016